

BOOKING TERMS & CONDITIONS (1)

Our Contract

All bookings are made directly with **Wanderlust Women's Adventures** (us/we) (WWA). By booking a trip with us you are deemed to have agreed to these Booking Conditions (which constitutes the entire agreement between you and us) and your booking will be accepted by us on this basis. The services to be provided are those referred to in your tour itinerary.

Your details

Once a booking is confirmed, you must complete & supply all details on the booking form for each traveller, including a copy of the front page of your current passport, and any pre-existing medical conditions which may affect your ability to participate or complete your travel arrangements.

Tour Bookings & Payments

To book/confirm your trip, a non-refundable deposit of \$1000 is required for us to commence tour bookings. All payments are paid to Wanderlust Women's Adventures (WWA) for the tour. Final payments must be made 90 days before departure. If you book less than 90 days before departure the total tour price is payable.

Acceptance of booking and final payments

Once you sign the booking form and pay your deposit, a contract will exist between you and WWA, from the date you sign the booking form. Payment of the tour balance for the trip is due 90 days before the departure tour date. If this balance is not paid on or before this due date we reserve the right to treat your booking as cancelled.

Passports and Visas

All persons must carry a valid passport before departure. The passport must be **valid for 6 months** beyond the duration of the trip. It is your responsibility to ensure that you are in possession of the correct visas, permits and certificates. Wanderlust Women's Adventures are not responsible if you are refused entry to a country because you lack the correct passport, visa or other travel documentation.

Cancellations Terms

1. Cancellation by the traveller:

If you, the traveller cancel a trip after making a booking with us, you will lose some or all, of the money paid for the trip.

2. A cancellation will only be effective when Wanderlust Women's Adventures receive written confirmation via email of the cancellation to info@wanderlustwomensadventures.com

If you cancel a trip:

- The tour deposit is NON-REFUNDABLE
- More than 40 days prior to departure, we will refund the full final payment (less deposit)
- Less than 40 days prior to departure we will retain 100% paid by you in connection with the booking
- No show incurs an extra administration fee of \$350/person on any tour
- Cancellation after departure or once tour has commenced – no refunds

Cancellation by Wanderlust Women's Adventures:

We may cancel a trip at any time prior to departure. We may cancel a trip at any time prior to departure if, due to terrorism, natural disasters, political instability or other external events, if it's not viable for us to operate your planned itinerary or tour. If we (Wanderlust Women's Adventures) cancel a trip you may choose between us applying the amounts paid toward an alternative tour date within the next 12 months or alternatively you may receive a total tour refund, less a 10% of total tour price, administration fee. We are not responsible for any incidental expenses that you may have incurred as a result of your booking being cancelled, including but not limited to visas, vaccinations, travel insurance excess or non-refundable flights. All our travellers must have comprehensive Travel Insurance with full cancellation cover to help with any unexpected events.

International Airfares

Any international airline tickets are NOT included in our tours.

Hotel Bookings

On all tour itineraries, it is the responsibility of Wanderlust Women's Adventures (WWA) and their suppliers to choose and book hotels on your behalf. We do not guarantee any hotel booking. Hotel and other forms of accommodation may be changed due to unforeseen circumstances beyond our control by hotel operators or our local suppliers.

Local Tour Operators Staff /Porters/Guides

WWA will be engaging the services of local staff to arrange and run our tours. The local tour operators are independent of Wanderlust Women's Adventures and we (WWA) takes no responsibility or liability of an accident or injury caused by the local providers. You engage on this tour at your own risk.

BOOKING TERMS & CONDITIONS (2)

Age & Health requirements

Minimum General Policy – All travellers under the age of 18 years must be accompanied by a parent/legal guardian, or, in lieu of a legal guardian, by an escort over the age of 18, appointed by their legal guardian. The legal guardian or their designee will be responsible for the traveller under the age of 18's, day to day care. If a legal guardian elects to designate an escort in their lieu, they will be required to complete and sign a relevant document to delegate their authority.

Maximum General Policy – For the majority of our trips we have no upper age limit, though we remind you that our trips can be physically demanding and a Self-assessment form is required for all travellers 70 years and over. It is your responsibility to ensure that you obtain proper and detailed medical advice at least two months prior to travel for the latest health requirements and recommendations for your destination of travel. Where you do not do so, and are not allowed to enter a country, or suffer any personal injury or death as a result, we (WWA) have no liability to you for any cost, loss or damage which you suffer, nor will we refund you the cost of the unused portion of your travel arrangements.

Severability

In the event that any term or condition contained in these Booking Terms & Conditions is unenforceable or void by operation of law or as being against public policy or for any other reason then such term or conditions shall be deemed to be severed from this contract or amended accordingly only to such extent necessary to allow all remaining terms and conditions to survive and continue to be binding.

Errors & Omissions

Although we have made a concerted attempt to verify the accuracy of statements made in our trip documentation including website and itinerary, we cannot be held responsible for any error, omission or unintentional mis-representation that may occur.

Responsibility & Flexibility & Itinerary Changes

You appreciate and acknowledge the nature of this type of travel requires considerable flexibility. The itinerary provided is representative of the type of activities contemplated, but it is understood that the route, schedules, itineraries, amenities and mode of transport may be subject to alteration without prior notice due to local circumstances, political disturbances, events or safety concerns, or other events outside of the control of WWA.

While we endeavor to operate all trips as described we reserve the right to change the trip itinerary as necessary.

Before departure – if we make a major change we will inform you as soon as reasonably possible if there is time before departure.

After departure – We reserve the right to change an itinerary after departure due to local circumstances or events outside of our control. In such emergency circumstances the additional cost of any necessary itinerary alterations will be covered by you; as per advice travelers should always travel with 'Emergency Funds' which you agree to carry, to be used in such instances. Please note we are not responsible for any incidental expenses that may be incurred as a result of the change of itinerary such as visas, vaccinations or non-refundable flights.

Acceptance of Risk

You acknowledge that the nature of this type of travel can be adventurous and participation involves a degree of personal risk. You will be visiting places where the political, cultural and geographical attributes present dangers and physical challenges greater than those present in our daily lives in the western world. We use information from government foreign departments and reports from our local contacts in assessing whether the itinerary should operate. However, it is also your own responsibility to acquaint yourself with all possible relevant travel information and the nature of your itinerary. You acknowledge that your decision to travel is made in light of consideration of this information and you accept the personal risks of this type of travel.

Authority On Tour/Local Tour Operators/Laws

Our group trips are run by our local tour providers within each destination, the decision and expertise of these companies is final on all matters likely to affect the safety or well-being of any person participating in the trip. If you fail to comply with a decision made by a group leader, or local guide, or interfere with the well-being or mobility of the group, we may direct you to leave the trip immediately, with no right of refund. You must at all times comply with the laws, customs, foreign exchange and drug regulations of all countries visited, and you also agree to travel in accordance with our responsible travel guidelines.

Consumer Protection

All money received as payment for your tour is deposited into the Wanderlust Women's Adventures bank account held in Australia. Your money remains there until your trip is completed or the services comprising your holiday have been paid for by us.

Disclaimer It is a pre-requisite of acceptance of travelling/booking with Wanderlust Women's Adventures, that all passengers remove any form of responsibility from Wanderlust Women's Adventures and its staff in the event of personal accident or injury. All travellers must sign a waiver form.

BOOKING TERMS & CONDITIONS (3)

Travel Insurance

Travel insurance is 100% compulsory for all travellers with Wanderlust Women's Adventures and must be obtained prior to travel. At a minimum your travel insurance must provide cover against personal accident, death, medical expenses, emergency repatriation and personal liability, with a minimum coverage of US\$200,000. We also strongly recommend it covers trip cancellation, curtailment and loss of luggage and personal effects. You must provide proof of your travel insurance; you will not be able to join the trip without it. If you leave a trip for any reason after it has commenced we are not obliged to make any refunds for unused services.

Optional Activities

Optional activities not included in the trip cost and do not form part of the trip or this contract. You accept that any assistance given by your tour leader or local representative in arranging optional activities does not render us (WWA) liable for them in any way. The contract for the provision of that activity will be between you and the activity provider.

Photos and Marketing

You consent to us using images of you taken during the trip for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty free, world-wide irrevocable licence to use such images for publicity and promotional purposes.

Privacy Policy

Any personal information we collect about you may be used for any purpose associated with the operation of the trip or to send you marketing material in relation to our events. The information may be disclosed to our agents, service providers or other suppliers to enable us to operate the tour. We will otherwise treat your details in accordance with our Privacy Policy (see website)

Group Tour Host Facilitator

If for any reason the guest Tour Facilitator is unable to attend the tour due to any unforeseen circumstances out of our control, a nominated backup facilitator will be appointed, and the tour will go ahead.

Complaints

If you have a complaint about your trip please firstly inform our local staff immediately so they can attempt to rectify the matter. If satisfaction is not reached through these means, then any further complaints should be put in writing via email to Wanderlust Women's Adventures info@wanderlustwomensadventures.com within 10 days of your return home. WWA can not accept any claims received after this period. Any claims or disputes must be done through state of NSW only. Response to complaints can take up to 30 days from receipt.

Updating Terms and Conditions

The company WWA reserves the right to update and/or alter these terms and conditions at anytime, and it is the travellers responsibility to be familiar with them. The most current Terms and Conditions can always be found on the company website www.wanderlustwomensadventures.com and will supersede any previous versions.

Registered Address:

Wanderlust Women's Adventures

PO Box 6269 Kincumber NSW Australia +61 0438 826400

info@wanderlustwomensadventures.com

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